

9401 Indian Creek Parkway, Suite 1500

Overland Park, Kansas 66210 OTC PINK Symbol: QCCO

#### **NEWS RELEASE**

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### QC Holdings, Inc. Reports Third Quarter 2016 Results

OVERLAND PARK, KS (November 18, 2016) – QC Holdings, Inc. (OTC PINK: QCCO) reported a net loss of \$1.9 million and revenues of \$29.6 million for the third quarter ended September 30, 2016. For the nine months ended September 30, 2016, net loss totaled \$5.1 million and revenues were \$90.5 million. For the three months ended September 30, 2015, net loss totaled \$1.5 million and revenues were \$34.5 million. Net loss totaled \$1.4 million and revenues totaled \$101.0 million for the nine months ended September 30, 2015.

The three months and nine months ended September 30, 2016 include charges of \$1.6 million (approximately \$1.0 million net of income taxes) in connection with recording additional loan loss reserve, severance and lease liability costs in connection with the closure of all of the company's branches in Washington, South Carolina and Virginia. The nine months ended September 30, 2016 include a charge of \$2.7 million (approximately \$1.7 million net of income taxes) due to a loan loss reserve for a business-to-business receivable and approximately \$340,000 (approximately \$206,000 net of income taxes) in severance and other costs. The three months and nine months ended September 30, 2015 include \$1.5 million (approximately \$900,000 net of income taxes) in accrued costs associated with a tentative settlement of an outstanding legal matter.

The decline in revenues during 2016 compared to 2015 reflects lower interest and fees from the company's consumer loan products due to competitive pressures as customers explore alternative loan products and distribution channels. In addition, revenues were affected by the third quarter 2016 store swap transaction, whereby the company acquired 33

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branches operated in Illinois, Kansas, Missouri and Utah and sold its 98 branches operated in Alabama, Arizona, California, Mississippi and Ohio. Loan loss rates were higher in 2016 versus 2015 as a result of the business-to-business loan reserve, the additional loan loss reserve associated with the closed branches and an increase in losses during the transition and integration of the branches acquired in the store swap.

### About QC Holdings, Inc.

Headquartered in Overland Park, Kansas, QC Holdings, Inc. is a leading provider of consumer loans in the United States and Canada. In the United States, QC offers various products, including single-pay, installment and title loans, check cashing, debit cards and money transfer services, through 279 branches in 14 states at October 31, 2016 (after consideration of branches to be closed in South Carolina, Virginia and Washington). In Canada, the company, through its subsidiary Direct Credit Holdings Inc., is engaged in short-term, consumer internet lending in various provinces.

Forward Looking Statement Disclaimer: This press release contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These forward-looking statements are based on the company's current expectations and are subject to a number of risks and uncertainties, which could cause actual results to differ materially from those forward-looking statements. These risks include (1) changes in laws or regulations or governmental interpretations of existing laws and regulations governing consumer protection or short-term lending practices, (2) uncertainties relating to the interpretation, application and promulgation of regulations under the Dodd-Frank Wall Street Reform and Consumer Protection Act, including the impact of proposed rulemaking by the Consumer Financial Protection Bureau (CFPB), (3) ballot referendum initiatives by industry opponents to cap the rates and fees that can be charged to customers, (4) uncertainties related to the examination process by the CFPB and indirect rulemaking through the examination process, (5) litigation or regulatory action directed towards us or the short-term consumer loan industry, (6) volatility in our earnings, primarily as a result of fluctuations in loan loss experience and closures of branches, (7) risks associated with our dependence on cash management banking services and the Automated Clearing House for loan collections, (8) negative media reports and public perception of the short-term consumer loan industry and the impact on federal and state legislatures and federal and state regulators, (9) changes in our key management personnel, (10) risks associated with owning and managing non-U.S. businesses, and (11) other various risks. OC will not update any forwardlooking statements made in this press release to reflect future events or developments.

(Financial and Statistical Information Follows)

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# QC Holdings, Inc. Consolidated Condensed Statements of Operations (in thousands, except per share amounts) (Unaudited)

	Three Months Ended September 30,		Nine Months Ended September 30,	
	<u>2015</u>	<u>2016</u>	<u>2015</u>	<u>2016</u>
Revenues Consumer loan interest and fees Other	\$ 32,220	\$ 27,186	\$ 94,173	\$ 83,582
	2,259	2,379	6,809	6,878
Total revenues Provision for losses Operating expenses Gross profit	34,479	29,565	100,982	90,460
	10,525	11,528	29,207	31,146
	<u>17,191</u>	14,565	49,923	<u>46,146</u>
	6,763	3,472	21,852	13,168
Corporate and Regional expenses Other expense (income), net Loss from continuing operations before income taxes	7,787	7,513	21,221	21,307
	819	(942)	2,091	(354)
	(1,843)	(3,099)	(1,460)	(7,785)
Benefit for income taxes Net loss	(350)	(1,152)	(72)	(2,717)
	\$ (1,493)	\$ (1,947)	\$ (1.388)	\$ (5,068)
Loss per share:  Basic Net loss	\$ (0.09)	\$ (0.11)	\$ (0.08)	\$ (0.29)
Diluted Net loss	\$ (0.09)	\$ (0.11)	\$ (0.08)	\$ (0.29)
Weighted average number of common shares outstanding:  Basic Diluted	17,333	17,333	17,357	17,333
	17,333	17,333	17,357	17,333
Diraced	17,555	17,555	11,551	17,555

## QC Holdings, Inc. Consolidated Condensed Balance Sheets (in thousands)

Current assets  Cash and cash equivalents Restricted cash December 31, 2015 and \$10,784 at September 30, 2016 Total current assets  Non-current loans receivable, less allowance for losses of \$1,556 at December 31, 2015 and \$782 at September 30, 2016  Total current assets  Non-current loans receivable, less allowance for losses of \$1,556 at December 31, 2015 and \$782 at September 30, 2016  Total current assets  Non-current loans receivable, less allowance for losses of \$1,556 at December 31, 2015 and \$782 at September 30, 2016  Total current assets  Non-current loans receivable, less allowance for losses of \$1,556 at December 31, 2015 and \$782 at September 30, 2016  Total assets, net  11,486 12,289 Total assets  LIABILITIES AND STOCKHOLDERS' EQUITY  Current liabilities  Accounts payable and other current liabilities  Accounts payable and other current liabilities  Accounts payable and other current liabilities  11,407 12,482 Revolving credit facility 12,210 20,143  Non-current liabilities  4,967 3,411 Subordinated debt Total liabilities  26,177 23,554  Stockholders' equity  67,814 61,528		December 31, <u>2015</u>	September 30, <u>2016</u>
Cash and cash equivalents         \$ 16,115         \$ 16,717           Restricted cash         950         950           Loans receivable, less allowance for losses of \$6,395 at         50,555         37,021           December 31, 2015 and \$10,784 at September 30, 2016         50,555         37,021           Other current assets         6,286         10,070           Total current assets         73,906         64,758           Non-current loans receivable, less allowance for losses of \$1,556 at         3,802         1,921           Property and equipment, net         4,797         6,114           Other assets, net         11,486         12,289           Total assets         \$ 93,991         \$ 85,082           LIABILITIES AND STOCKHOLDERS' EQUITY           Current liabilities         \$ 11,407         \$ 12,482           Revolving credit facility         6,250           Subordinated debt         3,553         7,661           Total current liabilities         4,967         3,411           Non-current liabilities         4,967         3,411           Subordinated debt         26,177         23,554			(Unaudited)
Restricted cash         950         950           Loans receivable, less allowance for losses of \$6,395 at         950         950           December 31, 2015 and \$10,784 at September 30, 2016         50,555         37,021           Other current assets         6,286         10,070           Total current loans receivable, less allowance for losses of \$1,556 at         73,906         64,758           Non-current loans receivable, less allowance for losses of \$1,556 at         3,802         1,921           Property and equipment, net         4,797         6,114           Other assets, net         11,486         12,289           Total assets         \$ 93,991         \$ 85,082           LIABILITIES AND STOCKHOLDERS' EQUITY           Current liabilities         \$ 11,407         \$ 12,482           Revolving credit facility         6,250           Subordinated debt         3,553         7,661           Total current liabilities         21,210         20,143           Non-current liabilities         4,967         3,411           Subordinated debt         —         —           Total liabilities         26,177         23,554			
Liabilities	•		
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Current liabilities  Accounts payable and other current liabilities  Revolving credit facility  Subordinated debt  Total current liabilities  Non-current liabilities  Total liabilities  Total liabilities  Total liabilities  Current liabilities  \$11,407 \$12,482  \$6,250  \$2,553 \$7,661  \$21,210 \$20,143  \$12,482  \$20,143	Total assets	<u>\$ 93,991</u>	\$ 85,082
Accounts payable and other current liabilities  Revolving credit facility Subordinated debt Total current liabilities  Non-current liabilities  Total liabilities  Subordinated debt Total liabilities	LIABILITIES AND STOCKHOLDERS' EQUITY		
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Non-current liabilities Subordinated debt Total liabilities  4,967 26,177 23,554	Total current liabilities		
Subordinated debt Total liabilities  26,177  23,554		,	,
Subordinated debt Total liabilities  26,177  23,554	Non-current liabilities	4 967	3 411
Total liabilities 26,177 23,554		.,,, ,	2,111
		26 177	23 554
Stockholders' equity 67.814 61.528	Total Habilities	20,177	23,331
0/.011 01.020	Stockholders' equity	67,814	61,528
Total liabilities and stockholders' equity \$ 93.991 \$ 85.082	. 3	·	<u> </u>

# QC Holdings, Inc. Consolidated Condensed Statements of Cash Flows (in thousands) (Unaudited)

	Nine Months Ended September 30, 2015	Nine Months Ended September 30, 2016
Operating activities:		
Net loss	\$ (1,388)	\$ (5,067)
Adjustments to reconcile net loss to net cash	32,215	33,196
Changes in assets and liabilities	<u>(21,681</u> )	(22,523)
Net operating	9,146	5,606
Investing activities:		
Capital expenditures	(928)	(2,973)
Other	1,187	58
Net investing	<u>259</u>	<u>(2,915)</u>
Financing activities:		
Net repayment of borrowings	(9,000)	(2,265)
Other	(1,485)	
Net financing	(10,485)	(2,265)
Effect of exchange rate changes on cash and cash equivalents	(317)	<u>176</u>
Net increase (decrease) in cash and cash equivalents	(1,397)	602
Cash and cash equivalents at beginning of year	14,220	16,115
Cash and cash equivalents at end of period	<u>\$ 12,823</u>	<u>\$ 16,717</u>